

# GLOBAL REPAIR CAPABILITIES ON A FULL RANGE OF INDUSTRIAL AUTOMATION BRANDS AND PRODUCTS

Quality repairs are crucial to the long-term health and viability of your automation equipment - and ultimately, your productivity level. Quality is integrated into every step of our repair process. Our efficient process minimizes handling time when repairing thousands of types and brands of electrical, electronic, and servo products.

Our repair technicians work quickly to repair your equipment, using replacement parts that meet - or even exceed - the original design specifications. Every unit follows a stringent process to deliver high-quality repairs in our ISO 9001-certified facilities. Our experienced professionals will make sure your equipment is returned to you as quickly as possible, so you can get your operation back up and running.



# HOW WE DIAGNOSE PROBLEMS

- · Your equipment is thoroughly cleaned to remove all contamination
- · Diagnostic tests are used to locate any inoperative components
- · Functional testing performed on designated platforms
- · Circuit analysis isolates marginal components
- · Inoperative as well as marginal components are replaced to support long-term performance of the unit
- · State-of-the-art equipment verifies total circuit board quality
- · Circuit boards are coded and tagged
- · Handling, packaging and shipping are performed in a static-free environment

### BENEFITS +



- · **Repair Savings:** Decrease service costs by increasing the mean time between failure (MTBF) by using OEM-specified components (when available)
- · Faster Recovery: Minimize downtime with our equipment exchange program
- · Extend Product Lifespan: Repair obsolete or hard to find replacement products for increased dependability
- · **Detailed Testing:** Trend analysis on parts can predict component failures and enhance product reliability
- · Repair Avoidance: Component- level cleaning disinfects the unit, improves functionality and mean time between
- · Quality: Repaired equipment is protected by a 12-month warranty covering the entire unit, not just the repaired components

#### FEATURES +



- · Single Source Capability: Reduce procurement administration through vendor consolidation
- **Emergency Repair and Support:** Reduce downtime with our 24x7 support capability
- · Environmental Responsibility: Facilities are ISO 14001 certified to comply with worldwide

# THE QUALITY YOU EXPECT FROM AN OEM, WITH A 12-MONTH WARRANTY ON THE ENTIRE UNIT

#### Reliability

Each component is reviewed, inspected and undergoes trend analysis. Inoperative and aged components are replaced to increase MTBF.

#### **Obsolete/Irreplaceable Components**

Damaged components that cannot be replaced are repaired to extend product life.

#### **Comprehensive Warranty**

All equipment repaired by SMC receives a minimum 12-month warranty on the entire unit; not only the repaired components.

#### Cleaning

Products are disassembled and go through environmentally friendly cleaning and decontaminating processes to increase product performance.

#### **Testing**

Dedicated functional test platforms allow for comprehensive testing. Flexible testing platforms are established as needed to help minimize repair costs.

#### **Single Source for Repairs**

We are a trusted provider for all your repair needs, including exchange, parts management, renewal parts and support services.

#### EXAMPLES OF MANUFACTURERS WE SUPPORT

AC/DC Drives ABB	Programmable Logic Controllers	Servo Motors and Drives	Robots and Controllers	Distributed Control Systems
Baldor	AEG	Advanced Motion	ABB	ABB (Bailey Robotics)
Boston Gear	Cutler Hammer	Atlas	Adept	Foxboro
Control Techniques	General Electric	Baldor	Dengensha ADC	Honeywell
Cutler Hammer	GE Fanuc	Bosch	Fanuc	
Danfoss	Giddings & Lewis	Baumuller	Kawasaki	Instrumentation
Emerson	Honeywell	Compumotor	Kuka	Endress & Hauser
Eurotherm	Klockner-Moeller	Control Techniques	Motoman	Fluke
Gefran	Mitsubishi	Emerson	Nachi	
General Electric	Modicon	Fanuc	Rimrock	and many more.
Indramat	Omron	General Electric	Robotron	
Klockner-Moeller	Schneider	Indramat	Square D	
Lenze	Siemens	Industrial Drives	Staubli	
SEW-Eurodrive	Telemecanique	Kollmorgen	Trallfa	
Siemens	Texas Instruments	Lenze		
Toshiba	Toshiba	Mitsubishi		
U.S. Motors	Westinghouse	Pacific Scientific		
Vacon	Yaskawa	Siemens		
Westinghouse		Westamp		

## FOR A FREE REPAIR QUOTE OR MORE INFORMATION

Visit smcelectric.com or contact your local branch.